

WELCOME TO IPUBLISH MEDIA SOLUTION'S

# Executive Forum

Chicago Marriott Downtown Magnificent Mile • 2016



# Welcome, Introductions and Meeting Objectives

## Brian Gorman

VICE PRESIDENT OF SALES, IPUBLISH MEDIA SOLUTIONS





### Agenda

- Welcome
- Introductions
- Meeting Objectives
- iPublish Media Update and Background





### Introductions – iPublish Media Attendees

- Andy Zimmon, Vice President of Operations, co-founder
- Jim Spurrell, Vice President of Engineering, co-founder
- Brian Gorman, Vice President of Sales, co-founder
- James Allen, Marketing Manager, Senior Sales Engineer





### Meeting Objectives – develop new ideas

- Original product roadmap self-service platform
- AdPortal Retail print only display ads
- We listened to our customers and built the iPublish Suite
- We've built a better mousetrap for order entry
- Any ad, anywhere, anytime unique in the industry
- But where do we go from here?
- That's why we're here





### Meeting Objectives – develop new ideas

- We impact the selling and production of traditional ad products
- We lower costs and increase revenue
- Use cases at the meeting will attest to that
- We need to help the industry sell NEW PRODUCTS
- Develop NEW SOURCES OF REVENUE
- We've begun to do this lets do it together





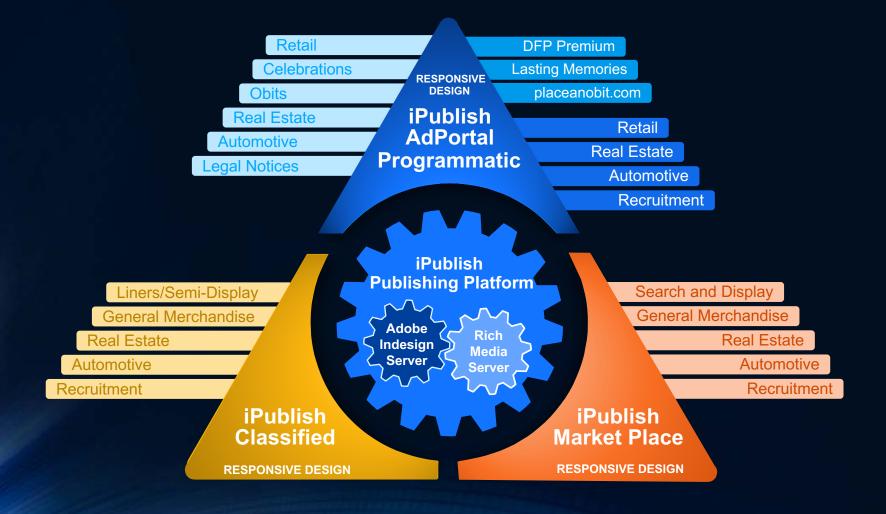
### **About Us**

- This Sunday October 16<sup>th</sup> we'll complete our 10<sup>th</sup> year in business
- Matured from a self-funded startup to an established company
- Continue to grow both revenue and profits
- Nearly 400 websites and growing in the US
- Offering 3<sup>rd</sup> party products for increased revenue for publishers
- Monster recruitment solution Gatehouse
- Introducing digital display solution into classified platform
- AdPortal Programmatic





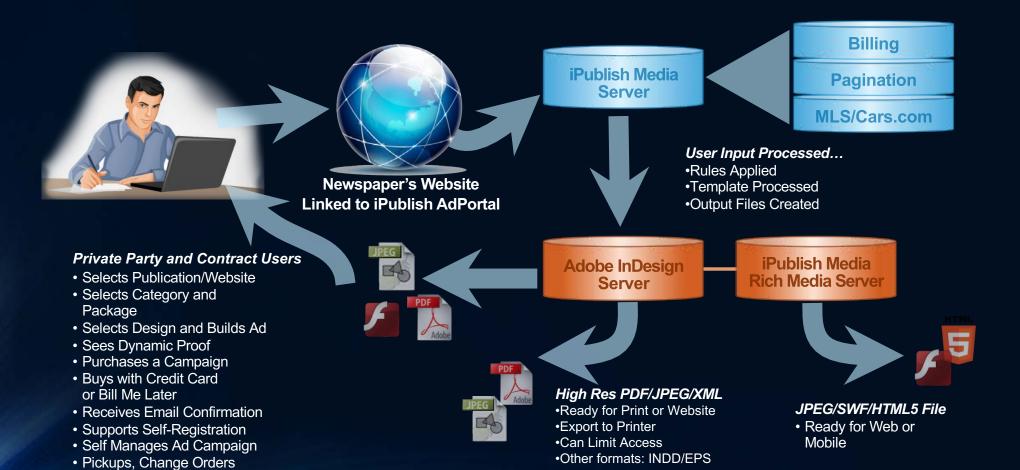
### iPublish Product Suite





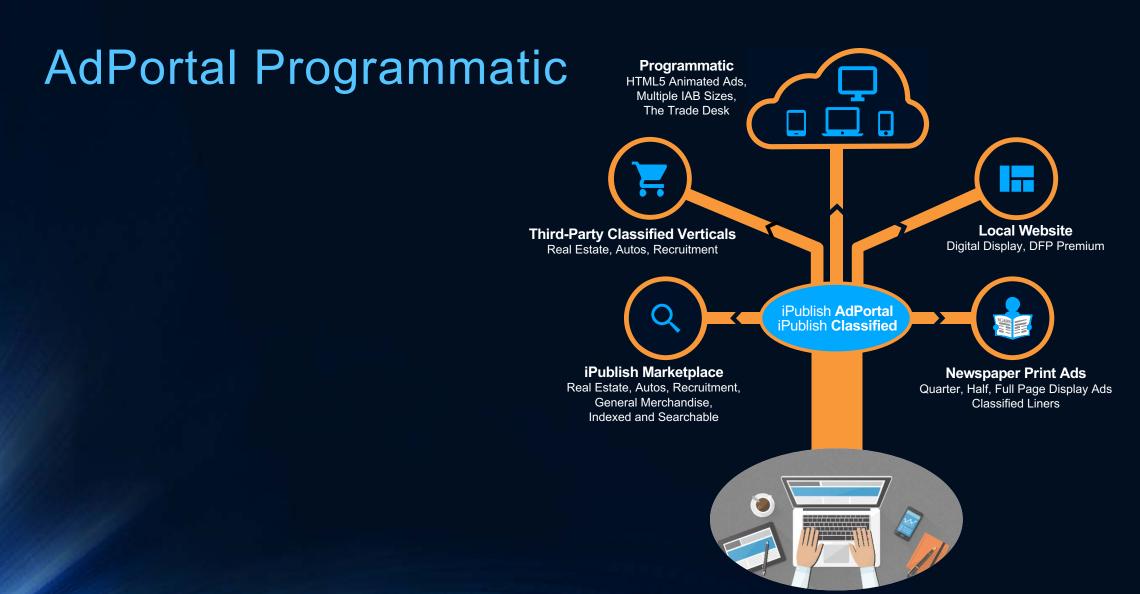


### A Cloud-Based Front End











## Creating a Culture of Innovation

## Nancy Lane

PRESIDENT, LOCAL MEDIA ASSOCIATION



# GateHouse Media – An Enterprise Approach

## **Bob Birkentall**

DIRECTOR OF ONLINE VERTICAL, GATEHOUSE MEDIA

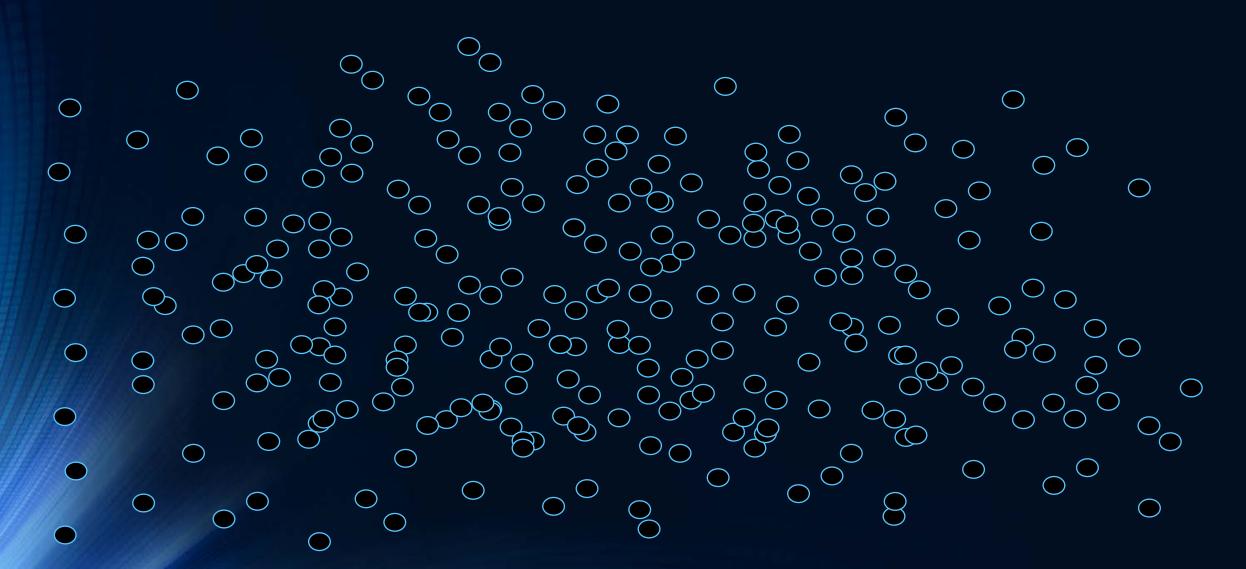


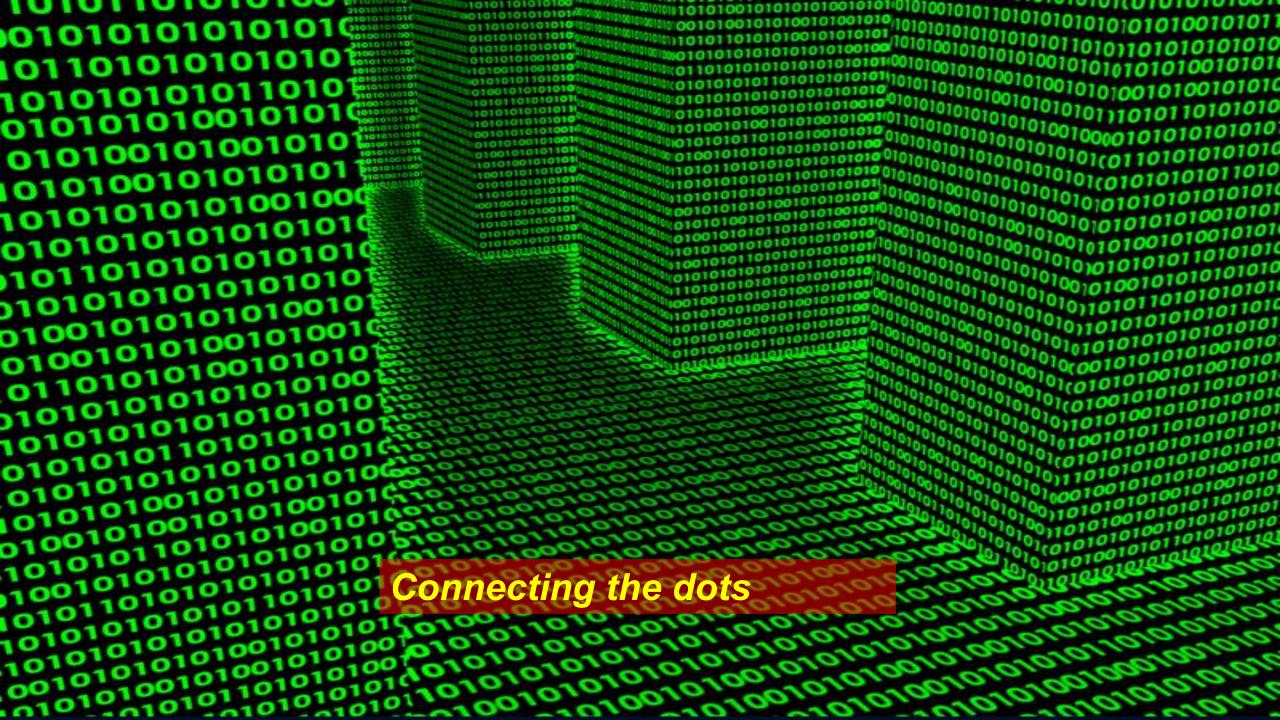


### GateHouse Media

- We are a local market publisher
- We're an acquirer of media properties
- Our enterprise systems are diverse, decentralized, and sometimes fragile







101010101011010# 0101010100101010# Wave 2 helps us connect the dots in • Online Classifieds • Real Estate The second of th WWW. Commission of the Commiss Children of the Control of the Contr - Cararaga de la constanta de



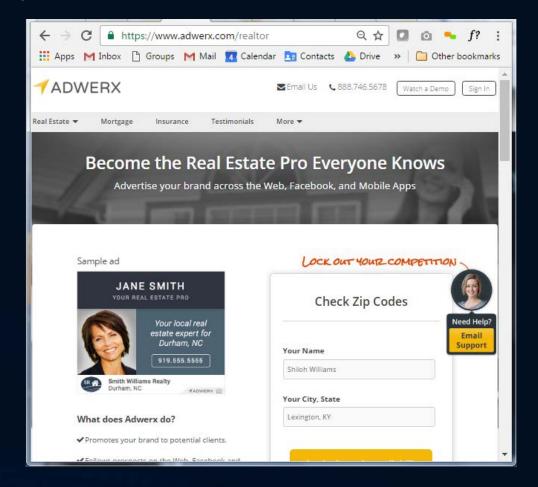
# Real Estate





### The Real Estate Category is Ideal for Self Serve

- Brokers are pushing advertising spend down to agents
- Too many agents to call on
  - For every Real Estate rep there are approx 1000 Real Estate agents
- Agents are comfortable going online to transact small advertising purchases
- Opportunity to change our internal sales culture

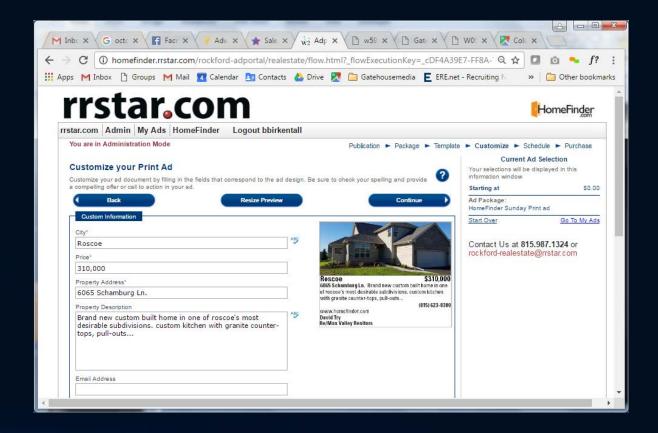






# Our Self Serve Implementations Are Too Focused On Traditional Advertising

- Our systems have improved!
  - Better deadlines
  - Better retention
  - More efficient way to market to agents
- We're still too print centric
- Our focus is to expand our customer base with new clients







### Real Estate Ad Spending

- 75% of Agent/Broker Ad budgets go to online
- Newspapers are the 2<sup>nd</sup> highest budgeted spend,
   11% of total ad spending
- Plenty of upside potential if most of your revenues come from Print

Media Choice	2012 Estimate	Share	2013 Estimate	Share	'12-'13 % Change	2014 Projection	Share	73-74 % Change	2015 Forecast	El-ma	74-715 % Change	72-75 % Change	'12-'15 Share Pt. Shift
Newspapers	\$1.77	16.1%	\$1.72	13.6%	(3.2)	\$1.50	11.0%	(12.7)	\$1.56	11.3%	4.2	(11.9)	(4.8)
Other Print	\$0.33	3.0%	\$0.48	3.8%	46.9	\$0.26	1.9%	(46.9)	\$0.35	2.5%	35.3	5.6	(0.5)
Directories	\$0.03	0.2%	\$0.02	0.2%	(13.1)	\$0.02	0.1%	(10.7)	\$0.03	0.2%	42.5	10.6	(0.0)
Broadcast TV	\$0.39	3.6%	\$0.78	6.2%	97.1	\$0.55	4.1%	(28.5)	\$0.77	5.5%	38.4	95.0	2.0
Cable TV	\$0.05	0.5%	\$0.05	0.4%	(0.8)	\$0.05	0.4%	6.6	\$0.08	0.6%	47.5	55.9	0.1
Radio	\$0.05	0.5%	\$0.05	0.4%	0.4	\$0.05	0.3%	(8.8)	\$0.05	0.4%	10.6	1.2	(0.1)
Out of Home	\$0.08	0.8%	\$0.08	0.7%	0.8	\$0.09	0.6%	3.2	\$0.10	0.7%	12.1	16.6	(0.1)
Gnema	\$0.02	0.2%	\$0.03	0.3%	36.5	\$0.04	0.3%	36.2	\$0.11	0.8%	147.5	359.9	0.6
Direct Mail	\$0.40	3.6%	\$0.36	2.9%	(9.1)	\$0.33	2.4%	(8.0)	\$0.31	2.5%	(6.2)	(21.6)	(1.4)
Online	\$7.86	71.3%	\$8.98	71.3%	14.2	\$10.69	78.5%	19.1	\$10.48	75.6%	(2.0)	33.3	4.3
Telemarketing	\$0.03	0.3%	\$0.03	0.2%	0.1	\$0.03	0.2%	(6.1)	\$0.03	0.270	7.2	0.8	(0.1)
Totals	\$11.02	100%	\$12.58	100%	14.2	\$13.61	100%	8.2	\$13.86	100%	1.8	25.8	





Change

(92.2)

(22.9)

(45.7)

(52.8)

647.2

2300.2

10.3

(5.3)

(13.6)

(14.7)

(7.9)

35.2

6.3

## Online Ad Spending

- 75% of Agent/Broker online advertising goes to targeted display and email
- Video is expected to surge over the next 5 years

FIGURE 3.	3: ONLINE AD SPENDI	NG BY AGENTS AND BROK	ERS, 2014-2015	WITH FORECASTS TO	2019, IN \$ N	IILLIONS
Online	Projected	Forecast	′14-′15	Forecast	14-19	100000000000000000000000000000000000000
Ad	414	715	Porcont	'10	Porcont	Chara De

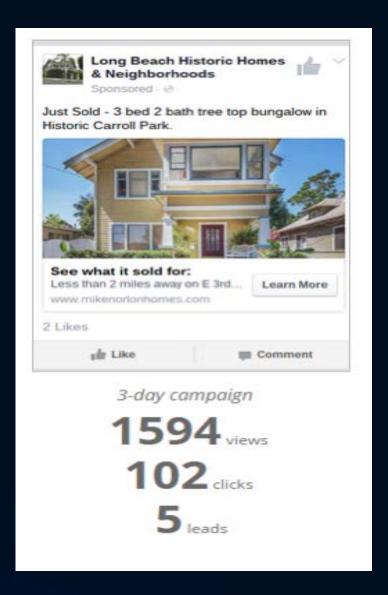
Online Ad Format	Projected ′14 Spending	Share	Forecast '15 Spending	Share	'14-'15 Percent Change	Forecast ′19 Spending	Share
ROS Display	\$608.6	5.7%	\$511.9	4.9%	(15.9)	\$47.2	0.4%
Targeted Display	\$4,837.1	45.2%	\$4,937.7	47.1%	2.1	\$3,727.2	31.6%
Email	\$3,084.3	28.9%	\$2,925.6	27.9%	(5.1)	\$1,674.9	14.2%
Paid Search	\$1,475.9	13.8%	\$1,221.4	11.7%	(17.2)	\$695.9	5.9%
Streaming Video	\$652.0	6.1%	\$862.7	8.2%	32.3	\$4,871.4	41.3%
Streaming Audio	\$32.4	0.3%	\$19.4	0.2%	(40.2)	\$778.5	6.6%
Market Totals	\$10,690.3	100%	\$10,478.8	100%	(2.0)	\$11,795.1	100%





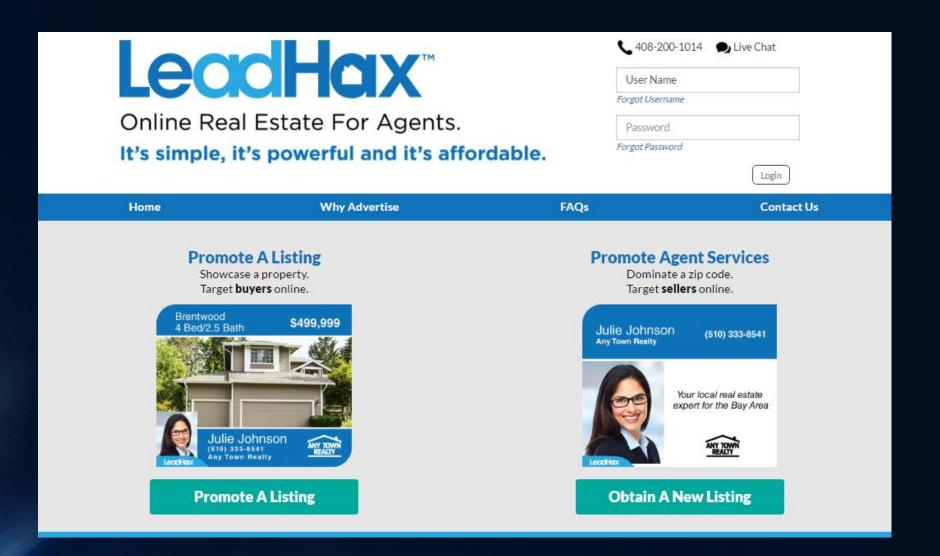
### Justlisted.Social

- Facebook Real Estate Mobile Ads
- \$99 for a 3 day campaign
  - 60% Rev share cost
- Justlisted optimizes the campaign
  - Leverages Facebook's advanced ad creation and agency tool suite
  - More advanced than the standard ad creation methods given to page owners
- Avg 5-7 full capture leads per campaign
  - Less than \$20 per hard lead







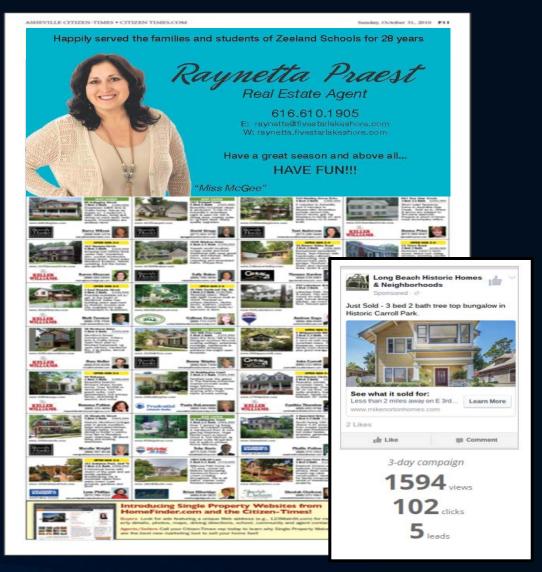






# Real Estate Reverse Publishing

- Service the Agent market better
- Launch new print display products
- Reduce operating costs vs "manual" pagination
- Increase "street" sales time by reducing customer service tasks by sales reps





# Recruitment Advertising XML Feed Upgrade





## Our Previous Job Ad Feed System Limited our Growth

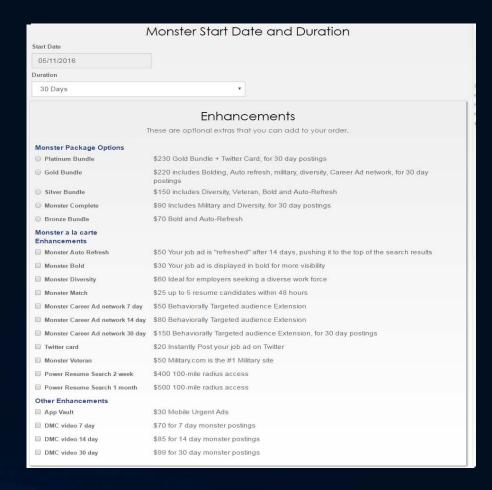
- Smaller markets used a frail system for exporting job ads to Monster:
- Pushed a basic classified print ad into Monster with limited data, no branding, no customer or local market reporting
- These limitations limited our ability to grow
- Late 2015, we began a process to use the Wave 2 platform (our classified platform) to send ads to Monster





### New Portal Entry Insures Sales Consistency

- Markets build print ad in legacy print system, then "toggle over" to the iPublish page
- Two screen interface
- Able to launch new initiatives faster
- More consistent packages
- Better internal reporting, stronger KPI's
- Fewer mistakes on the front end, less service work on the back end

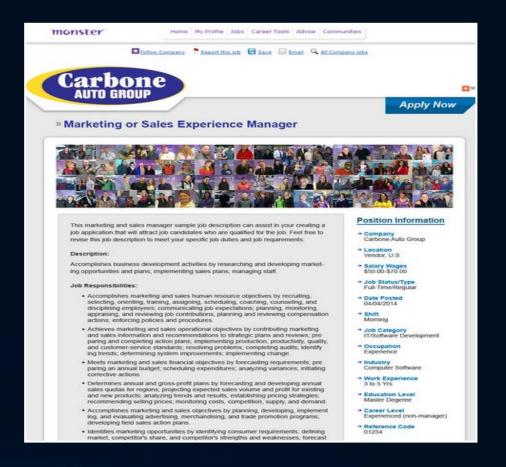






### New Feed Elevates Job Ads with Enhancements

- Stronger employer branding initiatives
- Jobs ads can be uploaded and edited in real time (vs next day). which is critical for certain job openings
- Better real time stats on the number of job "views" and job apply KPI's
- Employers can have resumes routed directly to their ATS software for a better "candidate experience"

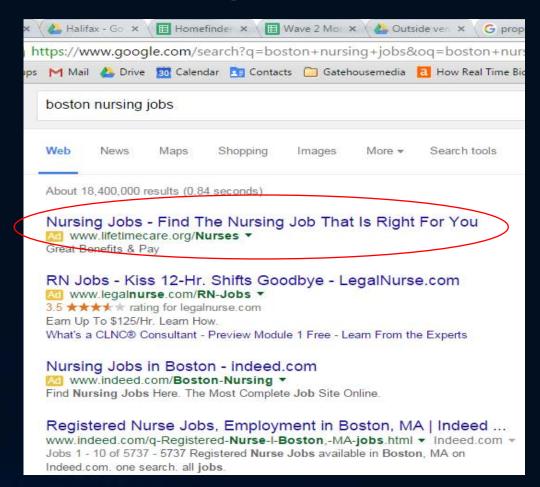






### The iPublish XML Feed is "Vendor Agnostic"

- It can be sent to other vendors as we develop future recruitment initiatives.
- New add on products will include: SEM, BT, Facebook etc







### Recruitment Results

- Using a single entry portal for all GHS market ensures higher quality job ads
  - Expanded content
  - 40% boost in additional services (enhancements)
  - Increased customer engagement with reporting dashboard
- Easier to add/modify/launch new packages across the enterprise





### Obits Project

- Utilize the I-publish Obit portal to upgrade the look, feel and functionality of our print and online Obituary products
- Four major improvements
  - New Print Obit format
  - New Year End Tribute Section
  - Faster posting to online
  - New easier to use online portal for ordering Obits
- Apply "design" best practices to future classified category launches





### **Current vs New Print Formats**

### Clyde J. Smith



SPRINGFIELD, IL Clyde J. Smith, 89, previously of Fort Myers, Fla., passed away Tuesday, Oct. 29, 2013, at Concordia Village Care Center in the care of Passages Hospice.

He was born in Greenview, Ill., on Dec. 27, 1923, the son of Geraldine and Clyde G. Smith and grandson of Edgar and Grace Page. He married Marian E. Stevens on Oct. 19, 1944, in Springfield. She preceded him in death.

Also preceding him in death were their sons, Michael J. Smith and James P. Smith, and his brother, Phil Rolfs.

Clyde was a graduate of Springfield High School. He was a veteran of the Army Air Corps and worked for Illinois Bell Telephone Company for over 40 years. He had his Illinois Realtor's License and a Ham Radio License.

He was a charter member of the Church of the Little Flower and a

### TRIBUTES

CARLA LOUISE JEFFRIES 1970-2013

### Samantha and Elizabeth's mother

Carla Louise Jeffries, 43, of Sibley, Mo., passed away Sunday morning, Aug. 18, 2013, at her residence.

Services will be 10 a.m. Thursday, Aug. 22, at the Speaks Suburban Chapel, 18020 E. 39th St., Independence. Burial will follow in Six Mile Cemetery. The family will greet friends from 6 to 8 p.m. Wednesday at the chapel.

Carla was born in Independence, Mo., on April 7. 1970. She graduated from Fort Osage High School in 1988 and received her associate's degree from Longview Community College, Carla worked at the Osage Honey Farm during her high school years. She began working for Mutual Benefit Life in 1988, but took a brief break to work at Redfearn Law Firm, before returning to Mutual Benefit Life, The company grew and changed names to Fortis Benefits, and now Assurant Employee Benefits, where she was still employed. She cherished the many friendships she developed over the years with everyone she worked with. Carla married her high school love, Troy Jeffries, on April 13, 1991. They made their home in Sibley, Mo., raising their two beautiful daughters, Samantha



Louise and Shannon Elizabeth. Carla enjoyed time with her family and friends. She was a supportive wife, fantastic mother and loyal friend. Carla enjoyed reading, cross-stitich, watching the Royals and, most of all, the countless hours dedicated to her girls' cheerleading. Carla was preceded in death by her maternal and paternal grandparents.

nal grandparents.
Carla is survived by husband Troy Jeffries, and daughters, Samantha and Shannon, all of the home; her friend by chance and mother by choice, Betty Endecott of Lee's Summit, Mo.; mother-in-law and father-in-law, Pat and Pete Jeffries of Sibley, Mo.; three brother-in-laws, Steven of Kansas City, Mo., David (Christine) of Sibley, Mo., and Travis (Jonna) of Sibley, Mo., five nephews, three

### **About Jeffries**

- Supportive wife to Troy
- Dedicated to her girls' cheerleading
- Assurant Employee Benefits employee

nieces, and four great nieces and nephews; as well as her loyal dogs, Jack and Taz; and a wealth of extended family and lifelong friends. She will be missed by all.

A find has been set up at Adams Dairy Bank in Blue Springs to assist with Samantha's and Shannon's education and activity expenses. Donations can be sent to Adams Dairy Bank, 651 N.E. Coronado Drive, Blue Springs, MO 64014, payable to: "The Samantha and Shannon Jeffries Fund." A special thank you to Mark Bohen, Joe Sevcik and John Roberts for establishing this fund. Crossroads Hospice has been an incredible source of support and comfort to Carla, her family and her friends. Toni has been phenomenal. Her compassion, honesty and support have been comforting and valued.

Online condolences may be expressed at www.speak schapel.com.

Arrangements: Speaks Suburban Chapel, 816-376-3600.

Current design

New design





## New engaging print design

- Utilizes Editorial Best Practices
  - Full Name displayed above the headline
  - Descriptive headline personalizes the obituary and reads like a news story
  - Easier to read 3 column horizontal format is ideal for clipping or framing
  - New 3 point "Life Highlights" box summarizing affiliations, achievements, education, hometown etc
- Greater visibility and engagement for signing the online guestbook

### Kathylynn E. (Kat) Foley 1960 - 2016 Loving Mother and Grandmother

UTICA - Kathylynn E.
(Kat) Foley, 56, of Utica,
passed away on Wednesday,
February 17, 2016, at St.
Luke's Memorial Hospital,
New Hartford, with the love
and support of her family
and her canine companion
by her side.

She was born February
15, 1960, in Herkimer,
the daughter of Marlene
(Eaker) Foley and the late
Francis J. Foley, Sr., and
was a graduate of Herkimer
High School.

From 2004 to 2009, Kathy lived in Fajardo, Puerto Rico, and was employed at the El Conquistador Resort. She was last employed at Bremer's Liquor in New Hartford, NY.

Her life was centered around her family, especially the time she spent with her daughter and granddaughters, cooking and baking. In her leisure, she enjoyed sewing, shopping and tending to her beautiful plants.

Survivors include, her daughter, Vanessa Stacks and husband, Nathan, of Utica; her canine



"daughter" Kani; two granddaughters, Autumn and Alyssa Stacks; her mother, Marlene Foley, of Herkimer; her former husband and close friend, Gary Gratch, of Utica; three brothers, Francis J. Foley, Jr., Michael Foley and Andrew Foley and wife, Joanne; three sisters, Michelle Ward and husband Rich, Kelly Hilts and husband Ted, and Amy Basler and partner, Derrick Millard; several nieces, nephews, friends and cousins, including Chervl Bryant and husband, Jim. She was predeceased by her father; and a brother, David Foley.

A celebration of Kathy's life will be celebrated on Sunday February 28, 2016.

### About Kat

- ■Educated in Herkimer
- ■Enjoyed cooking and baking ■Resided in Puerto Rico for five years

at the American Legion Post 229, North Utica, 2:00-6:00 p.m.

Arrangements have been entrusted to the Vincent A. Enea Funeral Service, New Location, 527 East Albany St., Herkimer, NY, 866-1500.

All memorial contributions may be made, on behalf of Kathy's granddaughters, Autumn and Alyssa, for their future education; 473 Ashwood Ave., Utica, NY 13502.

To add to Kat's online memorial, please go to www. vincenteneafuneralservice. com.







DECATUR.III

DEC 20, 1945 -

MAR 15, 2016

ASHLAND, IL

MAR 25, 1941 -

MAR 15, 2036

THOMAS H. ATWOOD.

DOROTHY WELSH

ONATHAN COWARD

JON" BAER, 25

ST.LDUIS, MO

JUN 7, 1990 -APR 6, 2016

MICHAEL D.

BAGGERLY, 59

SPRINGFIELD, IL

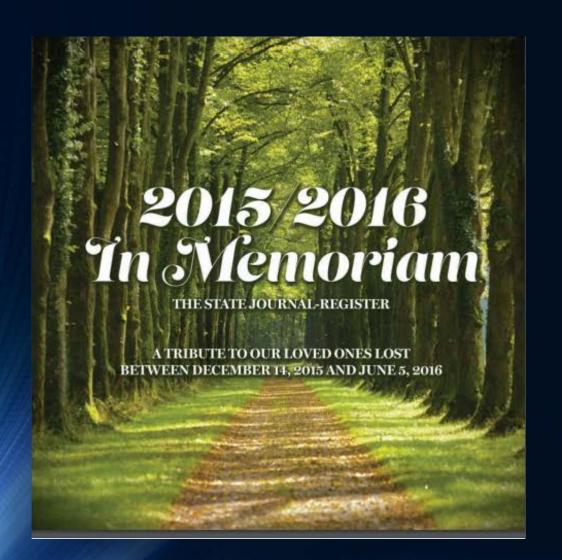
APR 26, 1956 -

FEB 18, 2016

AUGSPURGER

CIDADO &

FEB 9, 2016



### In Memoriam

MORRISONVILLE, IL

APR 18, 1935 -

MAR 31, 2016

DONALD

ALL'SPACH, BO

MT. PULASKI, IL

SEP 26, 1935 -

FEB 14, 2016





PAWNEE, IL

AUG 8, 1938

DEC 15, 2015

















APR 20, 2016



DOBERTO

APR 28, 2006



DANA E. ASHEY, ST MORTON, E. SEP 18, 1964 -

ANGELES, 70

DEC 23, 1945 -

JAN 21, 2006

SPRINGFIELD, IL

SPRINGFIELD II.

HERMAN HERM ANTONINL 07

PRINGFIELD, IL

BRADLEY ALAN

HARTSBURG, E.

MYRON L APER, 74

CLEOBELLE 1. APPEL

MARRY L. ARGUS, 84

SPRINGFIELD. IL

SEP 30, 1931 -

APR 24, 2036

SPRINGFIELD, IL

AUG 15, 1920 -

FEID 24, 2016

APER, 33

APR 8, 2016

INCOLN II.

JAN 27, 1942 -

MAR 31, 1929 -

MAY 4, 2016

LOUISE C. ANTONACCI, 90

DEC 30, 1925 - MAY 5, 2016



BAIETTO, 96 KINDAID, IL. OCT 31, 1939 FEB 21, 2016

IELEN MARIE





GRADY SCOTT ADBOTT, 6 MOS. PALMYRA, IL SEP 29, 2015 APR 10, 2016

DEAN ACKMANN, BI

DEBRA ANN ADAMS.

SPRINGFIELD II.

**EUNICE OPPER** 

ADODCK, 82

NILWOOD, IL

JUL 12, 1933 -

FEB 27,2016

CHATHAM, E.

MAY 9, 1919 -

FEB 24, 2016

SPRINGFIELD, IL

ANDREW TOTAL

AFFRUNTI, 90

SPRINCERED BY

MAY 8, 1925 -

APR 24, 2036

MAY 4, 2015

DAVID COY ADKINS.

DEC 26, 1953 -

APR 24, 2016

THOSON AT

MAY 5, 2016



















MARIE T. (JACOBS) ALLEN, 92 UNCOUNTIL JUL 28, 1923 DEC 29, 2015













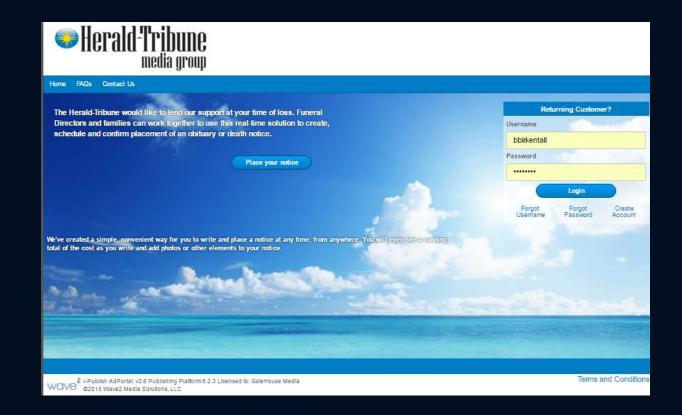






### New Online Ad Portal

- Funeral homes have their own log in credentials
- Submit orders 24/7
- Obits are immediately pushed online
- Easier to read 3 column horizontal format is ideal for clipping or framing
- New 3 point "Life Highlights" box summarizing affiliations, achievements, education, hometown etc
- Greater visibility and engagement for signing the online guestbook







### **Obit Results**

- Both print products were created throught the I Publish Ad portal
- iPublish also completely paginated the Tribute Section
- Of all the upgrades, the Ad portal was most appreciated by the funeral homes
- Of all the upgrades, the Tribute section has generated the greatest reader response.
  - And the most Revenue, the typical market generated \$50K incremental per section, 2x/yr, \$100K per market annually





# Summary

### Real Estate (In process)

- Add higher demand online products to the portal
- Utilize SS to better manage customer service and ad building tasks
- Boost "street sales time" and transform the Sales Culture

### Recruitment

- Utilize a single ad Portal to better manage job ads across the enterprise
- Elevate the content and effectiveness and ROI for your clients

#### Obits

- Create new print products and sections, generate incremental revenues
- Strengthen your relationships with your funeral home clients



# Digital Initiatives

# Group Discussion



WELCOME TO IPUBLISH MEDIA SOLUTION'S

# Executive Forum

Chicago Marriott Downtown Magnificent Mile • 2016



# Bay Area News Group LeadHax / AdPortal Programmatic

# Michael Turpin

EXECUTIVE VICE PRESIDENT AND CHIEF REVENUE OFFICER, BAY AREA NEWS GROUP





# BANG / LeadHax AdPortal Programmatic

- BANG and iPublish Media Solutions
- What is LeadHax?
  - Demonstration
- Coming to RE market near you AdWerx
  - Demonstration
- Early results
- iPublish Media LeadHax Affiliate Program





### BANG and iPublish Media Solutions

- Been working with iPublish Media for 6 years
- Principal Reason for Choosing iPublish Media:
  - Obits we wanted an electronic solution that would satisfy the needs of funeral homes, allow us to operate more efficiently, eliminate error factor and allow us to reduce/re-utilize staff.
  - Classified we wanted a single portal for both print and digital ads in order to enable cross media upsells and streamline backend processing





# Classified - Previous Solutions & Pain Points

- We used AdBase-e for print ads
- Kaango for digital ads and marketplace
- Cross media selling nearly impossible
- Had to support two different systems
- Were paying Kaango every month





# More Recently

- Have packaged Lasting Memories. It was introduced one year ago and rolled out with a general announcement to all local Funeral Homes.
  - Digital only package LMs and Legacy priced at 60% of the our print average
- We have been working on a Legal Advertising application and are having good results with Fictitious Business Names and some local government notices.
- Have implemented AdPortal Programmatic / LeadHax for Real Estate to compete with AdWerx





### LeadHax - Real Estate Universe

Agents know they need a digital presence and many Brokerages do try to support but...



- Digital solutions available for the Real Estate industry are very fragmented, complicated and expensive.
- Digital Spending agents and brokers, up 2.2% this year, to \$13.9 billion.
- Agents spend 75% of their ad budgets on digital. (Borrell 2015).
- Our goal was to create a completely self serve online advertising solution for Real Estate.
- It has to be simple, powerful and affordable





### LeadHax Model





- Digitally target Realtors
- Video and descriptive landing page
- Agents self-register
- Nationwide MLS database
- Brokers love that agent pays for the ad
- Brokerage gets the branding
- Programmatic Buying
- Across the entire exchange
- Target 30 RE data segments
- 80 related websites
- Using The Trade Desk
- High quality clicks off of big brands
- No unrelated websites
- Reporting back to agents





## LeadHax Demonstration

# LeadHax





### AdWerx

- Website Testimonials <a href="https://www.adwerx.com/testimonials">https://www.adwerx.com/testimonials</a>
- 50,000 agents already registered
- Live for two years
- Selling through Broker Networks
- Demonstration
- AdWerx is out there stealing your ad dollars





# Early LeadHax Results

- Launched Labor Day Weekend
- Bay Area Only 2 MLS servers
- Email campaigns and house ads October 1st
- 100+ Campaigns sold to date
- Multiple and repeat buys





### **DFM Rollout Plan**

- Adding 41 California MLS servers from ListHub plus local MLS
- Bay Area, SOCAL and NORCAL
- Launching Colorado in October
- Launching Minnesota November
- Other DFM sites before the end of the year
- All under the LeadHax brand
- BANG processing transactions, support and providing MLS data





# iPublish Media Program

- Establish a network of AdPortal Programmatic sites
- Common brand or white label
- Products offered and pricing consistent
- Localized MLS and promotions
- Two Programs for Media Partners
  - 30% to 50% rev share





# iPublish Media Program

- Promote LeadHax
  - Contract with iPublish Media Solutions
  - Brand, support and audience handled by LeadHax
  - Includes MLS for a fee
- Promote iPublishRE or a White Label with your brand
  - Contract with iPublish Media Solutions
  - Brand and support handled by you
  - Audience handled by AdTaxi or your audience provider (DSP)
  - iPublish MLS data, use your local MLS and/or license directly with ListHub





# iPublish Media Program - Collaboration

- Collaboration of our media partners against AdWerx and others
- Very fast startup programmatic only to start
- Adding Facebook ads, open house videos, landing pages, print and other products?
- Collaborative will drive this
- Standardized packages and pricing across the network





### www.iPublishRE.com

- www.ipublishRE.com will be launched by Q1, 2017
- Search and display of MLS listings
- Attract agents to be routed to our network of partners
  - ipublishRE partners
  - LeadHax, ipublishRE and other white label partners; unique url sub-domains
- Aggregate listings from brokers, ipublish partners' MLS contracts and ListHub
- Pursue brokers for their endorsements
  - Promote the network to their agents
  - Brand control and promotion very attractive to brokers
- Collaboration of our media partners against AdWerx and others



# AdCellerant Programmatic Digital Services

# John Chamberlin

CO-FOUNDER, ADCELLERANT









proposals marketing reports marketing

scheduling marketing



"With AdCellerant's help we have added over \$250K/mo in programmatic and over \$675K/mo in Agency Services"

- Scott Tobias, CEO Voice Media Group





"By incorporating AdCellerant's Programmatic along with our Agency Model, we have consistently doubled digital revenue period over period"

- Matthew Chamberlin, National Director of Digital Brand Strategies

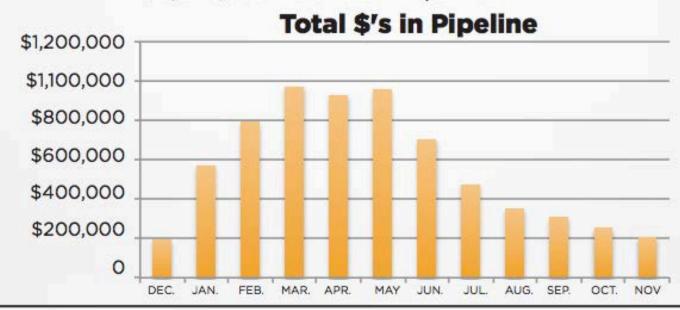




### Case Study: Major Print Media Company - Blend

### Summary - 1st 6 months

- 1,080 Proposals Presented
- 23.4% Closing Rate
- Avg. Deal Size = \$1,200/mo (5 Mo Avg. Sale)
- \$800,000 in Contracted Revenue
- \$6,570,063 Revenue in Pipeline





# Demonstration

ADCELLERANT, REPORTS.MARKETING/ADPORTAL PROGRAMMATIC



# Obituaries – A Changing Market

# Andy Zimmon

VICE PRESIDENT OF OPERATIONS, IPUBLISH MEDIA SOLUTIONS





# Obituaries – A Changing Market

- 2016 iPublish Media will process 500,000+ obits
- Many markets are seeing declines
  - Number of obits and revenue
- Have print Obits Peaked?
- Moving towards digital alternatives
- How are people finding out about a death?
  - Social Media is having an impact
  - People use search rather than scanning your obits page
  - Funeral Home Website





# Obituaries – A Changing Market

- AdPortal Obits creates your point of entry
- Easier and provides benefits to the funeral home
- Lasting Memories is a social media application
- You control its distribution in your local market
- Just a start leading to digital only packages
- Additional services for the funeral home
- Control the point of entry for all things obit

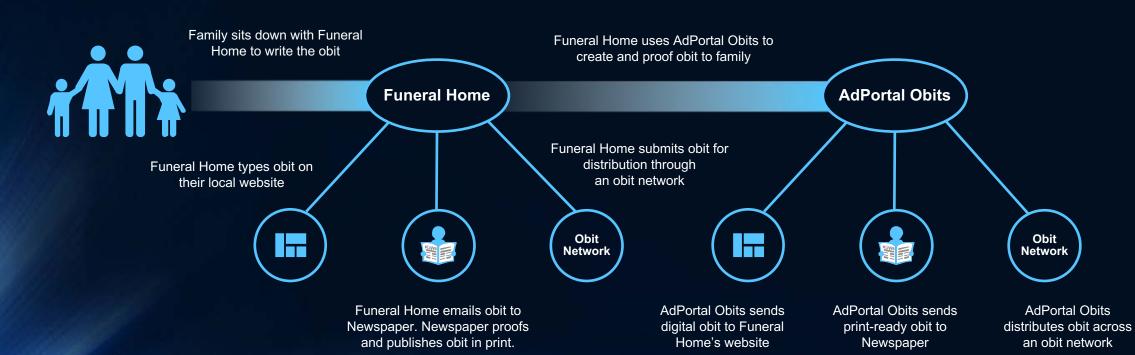




## **Funeral Homes**

### **CURRENT WORKFLOW**

### **PROPOSED WORKFLOW**





# BH Media Use Case: Obituaries with Lasting Memories

# Terry Hall

DIRECTOR OF CLASSIFIED SALES, RICHMOND TIMES-DISPATCH





# Lasting Memories

- Launched mid-September, 2016
- Lasting Memories is packaged with all obits except for small "funeral notice later" announcements
- Implemented rate increase
- Changed internal process to filter all obits through self-serve.
- This allowed for color obit photos online and in daily obituary newsletter

# **RTD Obituaries**

Richmond Times-Dispatch

September 30, 2016

**ADVERTISEMENT** 

#### TODAY'S OBITUARIES



#### BAKER, MARY "MAYBE"

BAKER, Mrs. Mary J. "Maybe," age 81, of Richmond, departed this life September 24, 2016. She was preceded in death by her husband, James A. Baker Sr. She is survived by two daughters, Chandra B. Leake and Sheila B. Hopkins; one son, James A. Baker Jr.; three grandchildren, Sheena R....



#### **BOLLINGER, PAUL**

BOLLINGER, Paul Thomas, 69, passed away on September 26, 2016, after a three-year battle with dementia. He was born on February 18, 1947, in Saratoga Springs, New York to Fred and Helen Bollinger. He is survived by a twin brother, Ronald from Palmyra, N.Y., a brother, John from Hyattsville Maryland;...



#### CLEVELAND, COLONEL MARTHA

CLEVELAND, Colonel Martha Stokes, 97, passed away on Saturday, September 24, 2016. The funeral service will be held Saturday, October 1, at First Baptist Church at 11 a.m. Viewing will be held prior to the service from 10 to 11 a.m. Visitation will be held Friday, September 30, from 6...



#### DAVIS, JOYCE

DAVIS, Joyce Morrison, of Mechanicsville, passed away Saturday, September 24, 2016. She was preceded in death by her husband of 49 years, Robert "Bob" Davis; father, Linwood Morrison; mother, Myrtle Smith Morrison; and brother, L. Eugene Morrison. She is survived by a nephew, Steven Eugene Morrison (Dana); four great-nieces, Taylor...





# Lasting Memories

- Added link from online obituaries to Lasting Memories
- Turned off existing guest books
- Lasting Memories is now the only guest book solution at the RTD

Santa Rosa, California; three children Dr. Donald L. Cleary Jr. of Augusta, Georgia, Jennifer DeRusha of Manakin-Sabot and Vicki Pope of Odessa, Florida; and numerous grandchildren and great-grandchildren. He is also survived by his loving wife, Ann Burton Cleary. Don was a dedicated member and deacon at Broadus Memorial Baptist Church and loved God with all his heart. He served in the Navy for eight years and spent most of his life as a sales associate, where he worked for major beauty businesses, winning numerous awards and trips abroad for his excellence in sales. Don was a people person and loved making friends. A memorial service will be held on October 2, 2016, at 1:30 p.m. at Broadus Memorial Baptist Church, with a reception following. In lieu of flowers, donations may be made to Broadus Building Fund or the charity of your choice.

View online memorial

Posted in Obituaries & In Memoriam, Deaths on Thursday, September 29, 2016 12:00 am.





## Leave a Tribute



LEAVE A TRIBUTE

SHOW NEWEST FIRST



Candle lit by Dr. R. Dionne Ward on October 3rd, 2016

Loved and appreciated by a great number of his students and colleagues, I will always remember Harvey for his devotion to education and for helping students to reach beyond their potential. I am praying that the family finds comfort in knowing how many lives he touched in a positive way and that God will continue to be with you during this time of sorrow.



Candle lit by Peg Ruggiero on October 3rd, 2016

Although I did not know Dr. Hicks, I do know his wife, Rene. Given that she is a woman of integrify, compassion and intelligence, I am certain Dr. Hicks was as well. I am thankful that he dedicated his life to the students of RPS. I am so sorry, Rene, for your loss and pray for you and yours during this time. May your many memories bring you comfort, and later, joy. Peg Ruggiero



Candle lit by Cheri James on October 3rd, 2016

I worked with Harvey, for years through REA. When Harvey was REA president I was his vice president. Although I remained with the Association, I kept up with Harvey as an administrator. I will remember him for his passionate dedication and continuous commitment to Richmond Public Schools, the educators and the students; he truly left a legacy for many to follow. God be with his family.

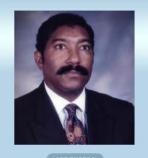


Candle lit by ROSE WILLIAMS on October 4th, 2016

silence is golden>>>> thoughts and memories are forever be blessed family one and all.

Leave a Tribute:

<u>Subscribe</u> to receive e-mail notifications when others contribute to this memorial.



ADD PHOTO:

This memorial is administered by: Rene S. Hicks

Created in partnership with

#### Richmond Eimes-Dispatch

#### TimesDispatch.com

Richmond Times-Dispatch 300 E Franklin St Richmond, VA 23219 804-643-4414

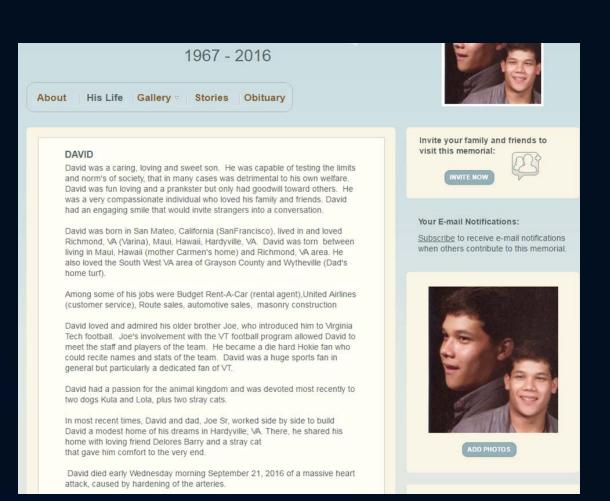
53 views





### His Life

- Allowed family to tell a nice story about David's life
- Focused on his sweet nature and how he tested the limits of society, sometimes to the detriment of his own welfare.
- Careers, sports, love of animals
- Cause of death
- Included information that you may not normally see in a print obituary







# Stories and Gallery





# Executive Forum

# Obituary

- See obituary as it appeared in print
- View larger version option



loland, On October 7, 2016, a memorial service will be held at Crowell **Prothers Funeral Home** and Crematory, Norcross eorgia, for Vickie Noland Geener, Vickie was born n East Liverpool, Ohio on December 29, 1946, to enora Jean Friess Noland and the late Henry W. Noland. Her family moved to Hopewell, Virginia. where she later attended chool and graduated from Hopewell High School. Vickie passed way after a short battle with cancer on September 23, 2016, at Halcyon tospice, surrounded by er mother, children, grandchildren and dear riend, Carol O'Connell. Vickie's greatest love was pending time with her granddaughters, Kara, amantha and Charlie She was their greatest fan on the sideline- cheering with them at their football sames and cheering for hem at their swimming wents. Vickie is survived by her son, Scott Keener; er daughter and sonn-law, Leslie (Kristy) and Brian O'Connell; granddaughters, Kara, amantha and Charlie, all of Atlanta, Ga.; mother, Lenora Jean Friess Noland rothers, Buddy L. Noland Anna Buffo) and Danny N. Noland (Robin Willis); ieces, Giuliana Noland Brink, Natalia Noland and Janie Willis; and a nephew, Ryan Noland Tina Pickering). In lieu of lowers, donations may be made to the Cancer Research Institute, www. ancerresearch.org or The Hospice Promise Foundation, c/o Haleyon lospice, 5411 Northland Drive, Atlanta, Ga. 30342, Attention: Lisa Nock.



**KEENER**, Vickie Noland, On October 7, 2016, a memorial service will be held at Crowell **Brothers Funeral Home** and Crematory, Norcross, Georgia, for Vickie Noland Keener, Vickie was born in East Liverpool, Ohio on December 29, 1946, to Lenora Jean Friess Noland and the late Henry W. Noland. Her family moved to Hopewell, Virginia, where she later attended school and graduated





### **Lasting Memories**

- Running promotion ads in print to alert readers to new feature
- Promoting on website and in daily obituary newsletter

leaving a message on their personalized memorial website. 2

Honor loved ones by leaving a message on their personalized memorial website.

You can find Lasting Memories by viewing obituary notices on **Richmond.com**. Click on the "**View Online Memorial**" link at the end of the obituary notice.

### You may:

- · Leave a message for the family
- · Post photos and videos
- Share a story
- · View their obituary
- · Share on Facebook
- More





### Funeral Home Follow Up

- Present at upcoming local funeral directors' meeting
- Follow up in-person funeral home visits





### Self Serve Obituary Update

- 17 BH Media markets using self serve portal for obituaries with one more market about to launch
- Almost 55% of our obituaries are placed by funeral homes or family members using the self serve tool
- The funeral homes like the service because it allows them to provide instant price quotes and proofs of the obituary to family members
- They find the tool to be easy to use and an efficient use of their time because they can place notices 24/7
- Adoption rates improved through presenting at funeral director meetings, in person visits and training, written instructions and funeral director testimonials





### **Funeral Director Testimonials**

### Funeral home testimonials



"We have been using the RTD self-serve obituary system since its inception. It has given us the freedom to interact directly with the newspaper while meeting with families for arrangements. This provides additional comfort and trust with the customer, as we can give them a firm cost of their obituary and let them view a sample before it is actually in the paper. It is easy to use and all our professional staff had no trouble learning how to use it."

> Larry Corey, Manager/Funeral Director, Morrissett Funeral & Cremation Service



"As the location manager of a busy funeral provider, using Wave 2 allows me to regain some of my valuable time that can easily be lost during the course of a workday. I can schedule death notices at my convenience and it takes me a maximum of five minutes from logging into the system to receiving an immediate confirmation. I can then share the confirmation with my valued client families so they will see the appearance of the death notice as well as the exact cost. Thank you for making Wave 2 so easy to use!"

 Ben Lombardi, Manager, Woody's Funeral Home



"The new self-serve obituary system is very quick and easy to use. It allows us to give families print-outs on the spot of how the obituary will be presented in the Times-Dispatch. Also, it gives instant confirmation that your entry will run when it is supposed to."

> Jason Jenkins, Funeral Director, Joseph Jenkins Funeral Home

ads.timesdispatch.com/richmond-adportal/obits

Call 643-4414, option 3, for more information

Richmond Times-Dispatch

RICHMOND"



# Marketplace – Corporate Rollout

# Jeff Bergin

VICE PRESIDENT, VERTICAL STRATEGY, HEARST NEWSPAPERS





### One Platform Classified

- KAANGO Replacement
- Consolidate on one platform
- Experiment with stand alone classified brands





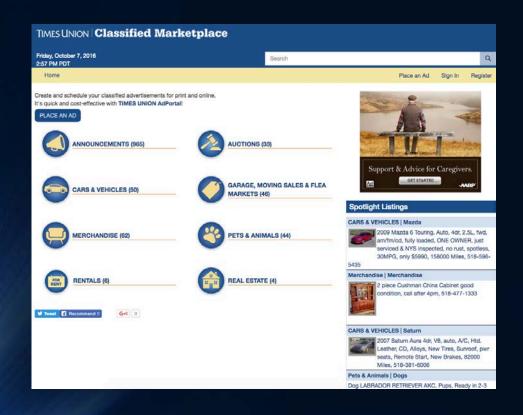
## KAANGO Replacements

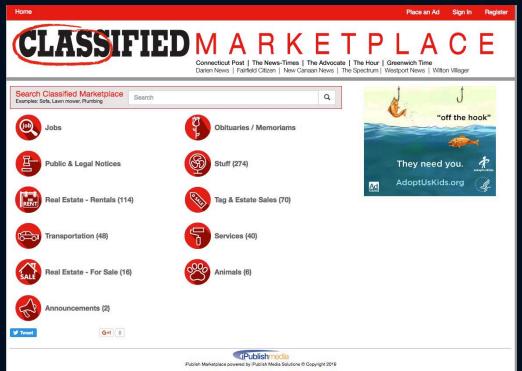
- Albany Times Union
- Connecticut Post
- San Antonio Express News
- San Francisco Chronicle





### Albany and Connecticut



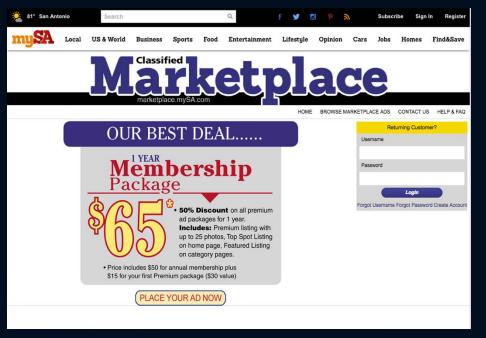






## San Antonio Membership Program

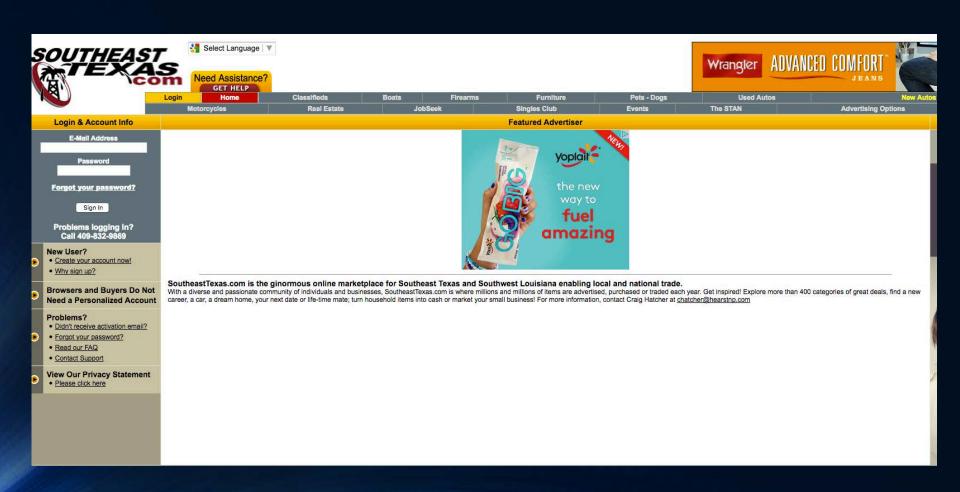








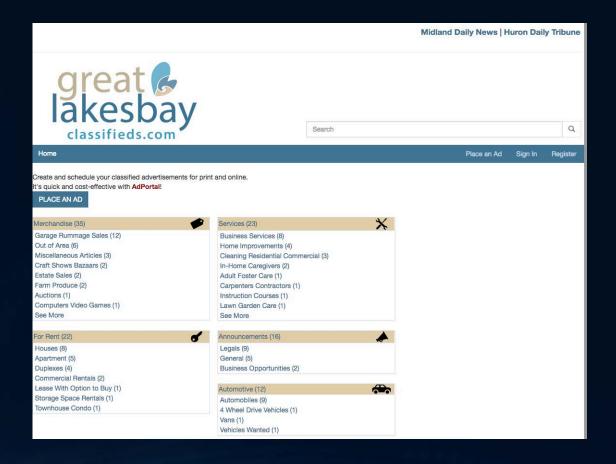
### Stand Alone Classified Brand - Learnings







## **Examples of Experiments**





# iPublish Media Support / Development

# Brian Gorman / Jim Spurrell

VP OF SALES / VP OF ENGINEERING, iPUBLISH MEDIA SOLUTIONS





### iPublish Media Support / Development

- Standardized our platform AdPortal
- Common Software architecture enables us to scale support
  - Integration tools and data handler
- Hosting strategy
  - Started with dedicated servers for each customer
  - Moved to virtual configurations
  - Beginning to use Amazon
- Development Process
  - Driven by customer requirements
- Support policy
- Thank you for your business



### Local Media Insider

# Alisa Cromer

**PUBLISHER** 



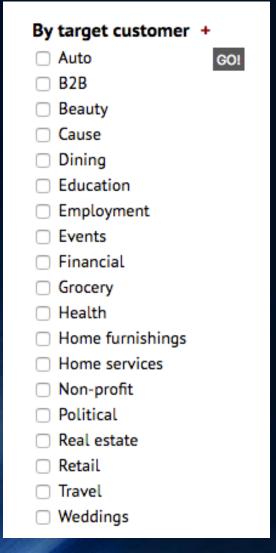


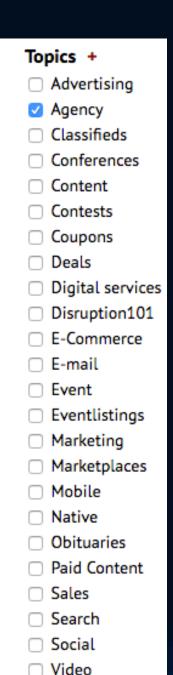
# LocalMediaInsider

Business intelligence for publishers & marketers

BEST OF LOCAL MEDIA AWARDS **MEDIAMINDS** MEDIAEXECSTECH NEWS **MEDIA JO NEW REVENUE** TOPADS SALES **BEST OF LOCAL MEDIA AWARDS** My Toolbox **MEDIA MINDS** CONTEST RULES ds with Leadhax takes s **BEST OF DIGITAL AGENCIES** Find a vendor programmatic b **BEST OF SALES** Join a peer group BEST NATIVE ADVERTISING Post a Job has always been Lead Hax **BEST OF PAID CONTENT** ews Group. A Post an event Real Estate, BEST INNOVATION IN KEY VERTICALS Endorse a company s the company to BEST OF E-COMMERCE ng them order Update your profile **BEST OF OBITUARIES** delivery self **BEST EVENTS** Search site **BEST OF RADIO BEST OF TELEVISION** BEST OF NEWSPAPERS CHOOSE FILTERS BELOW **CATEGORIES - MAIN** By target customer + **BEST DATABASE MARKETING** Houston Chronicle inc GOI Auto **NON TRADITIONAL REVENUE INITIATIVES** self-serve real estate ans riv B<sub>2</sub>B

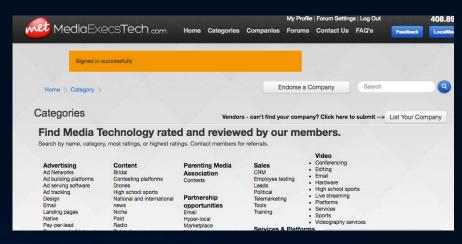
















### Additional Business Models

- No additional investment
- Immediate revenue generation





Daily Newsletter with

social boost \$99



Email not displaying correctly? View the web version





#### **Matt Flinner Trio**

One Longfellow Square • 8:00PM • \$20.00

181 State St, Portland, ME
Bluegrass, Jazz. Celtic tunes.
Americana. Roots music. New
acoustic. Chamber grass. Call their
style whatever you want, but there's
no denying that the Matt Flinner
Trio draws from a melting pot of
musical heritage. Hear them
tonight, along with guest Steve
Rev.

MATT FLINNER TRIO



### Arc Iris at Empire

Empire • 10:00PM • \$10.00

575 Congress St, Porlland, ME Here's something rare: a dance night that explores the complexities of the human condition. Dance to something with lyrical meat on its bones, when the genre-shaking indie rock band Are Iris takes the stage for an onslaught of hypnotic, wild and shape-shifting grooves. With Superhuman Happiness.

ARC IRIS



Evening for the



A.R. Gurney's Later





### Full Promotional Schedule

- Advertiser contests
- Sweepstakes
- Traditional and non-traditional categories
- Deal store







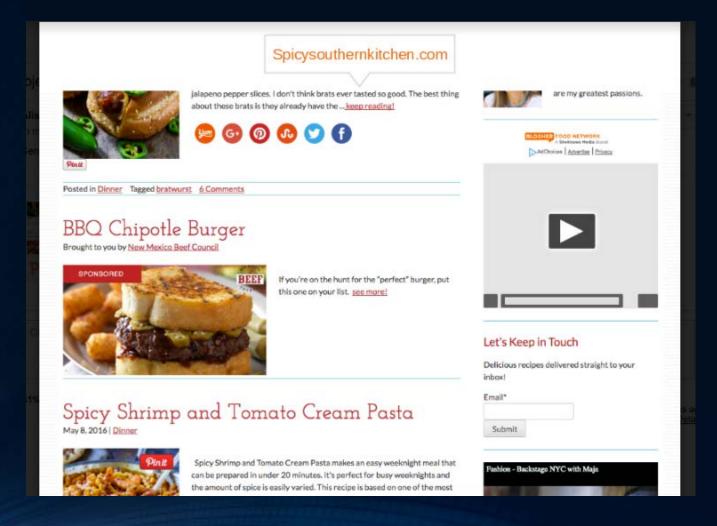


- Home improvement /sweepstakes
- Maine Vacations: Pooled resource campaigns
- Medical/assisted living
- Adding native without large website
- Newer National brands based locally
- Partner for video food channel/programmatic support part of package





## **Native Advertising**





## Wrap Up

# Brian Gorman

VICE PRESIDENT OF SALES, IPUBLISH MEDIA SOLUTIONS