

Certification Appeals Form Instructions

Appeals Form

Please Complete the attached form. Forward this form with your signature to ISCD Headquarters marked "Personal and Confidential," attention Certification Department.

ISCD
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Middletown, CT 06457
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Procedures

The following procedures will govern how the Certification Appeals Committee (CAC) operates. These procedures are subject to modification by the Certification Council (Council).

This form may be used to appeal an eligibility decision, certification failure, or one time Maintenance of Certification (MOC) lapse. Individuals who do not meet the eligibility requirements to sit for the certification exam or do not pass the Certification Exam may appeal this outcome. The appeal must be received by the Certification Department within 30 calendar days after receipt by the individual of notice of ineligibility or of the exam results. If a request for appeal is not received within 30 days, the results of the eligibility or exam shall remain as stated in the original communication.

The CAC shall be the first level of review for all exam adverse decisions. The CAC shall consist of three current ISCD Certification Council members with at least one clinician and one technologist. The ISCD Board shall be the final level of review. (See below.)

All appeals must be in the form of a written request and contain rationale for the appeal. Appeals must contain a statement of why the individual believes that the adverse decision was improper and must include any supporting documentation that the individual wishes to have considered as part of the appeal.

All calls or inquiries concerning certification appeals will be directed to the ISCD Certification Department.

Once a request has been received, the Certification Department will note in the ISCD database the date of receipt.

Within two weeks of receipt, the appeal letter will be forwarded to the CAC along with supporting materials. Supporting materials for eligibility could be education proof, work experience, or for a failed examination the Clinician or Technologist Bone Densitometry Syllabus, Bonnick text books or other materials as might be deemed appropriate.

The CAC will have two weeks to process the appeal. The process to be used for discussion of the appeal could be:

- E-mail exchanges between subcommittee members
- Telephone conference scheduled by the Certification Department

The CAC shall review the request for appeal and any supporting documentation and based on established Council policy may take one of the following actions:

- Affirm the eligibility or exam results;
- Reverse the eligibility or exam results; or
- Seek further information from the individual.

The CAC will appoint one member of the subcommittee to record the discussion and report a decision to the Certification Department.

Within one week of receipt of the subcommittee decision, the Certification Department will issue a letter to the person who requested the appeal. The letter will outline the rationale behind the subcommittee's decision.

The ISCD Board shall be the final level of review for all exam adverse decisions. The same process as outlined above will be used for this appeal level. The Board's decision shall constitute the final decision of the ISCD on the matter.

Please be aware that extensions beyond the certification end date are approved only in rare and extreme circumstances.

All decisions of the CAC are fact-specific and will not be considered as precedent setting unless the modification or waiver is adopted by the Council.

