

2017 SSAF Report



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About SSAF

In October 2011, the Government passed legislation ([Guidelines](#)) allowing universities to charge a student services and amenities fee from January 2012.

The Student Services and Amenities Fee legislation sets out the categories of services that the collected fees can be spent on, as follows:

1. providing food or drink to students on a campus of the higher education provider;
2. supporting a sporting or other recreational activity by students;
3. supporting the administration of a club most of whose members are students;
4. caring for children of students;
5. providing legal services to students;
6. promoting the health or welfare of students;
7. helping students secure accommodation;
8. helping students obtain employment or advice on careers;
9. helping students with their financial affairs;
10. helping students obtain insurance against personal accidents;
11. supporting debating by students;
12. providing libraries and reading rooms (other than those provided for academic purposes) for students;
13. supporting an artistic activity by students;
14. supporting the production and dissemination to students of media whose content is provided by students;
15. helping students develop skills for study, by means other than undertaking courses of study in which they are enrolled;
16. advising on matters arising under the higher education provider's rules (however described);
17. advocating students' interests in matters arising under the higher education provider's rules (however described);
18. giving students information to help them in their orientation;
19. helping meet the specific needs of overseas students relating to their welfare, accommodation and employment.

The funding must not be spent on supporting a political party or the election of a person as a member of a political party at any level of government.

How much SSAF was collected in 2017?

In 2017, JCU students paid a Student Services and Amenities Fee amount of \$44.10 for each 3 credit point subject, up to a maximum amount of \$294 for the calendar year.

The estimated JCU SSAF Allocation in 2017 was \$3,845,000.

The actual SSAF income received was \$3,904,650.

How was SSAF spent in 2017?

A summary of the 2017 actual expenditure against the approved [2017 Expenditure Plan](#) is provided in the following table:

Service category	Project	2017 Allocation of SSA Fee Income	2017 Actual Spend
1. Student spaces, including informal study spaces and social spaces.	Creating new and improving existing student spaces. <ul style="list-style-type: none"> • <i>Building 25 Nursing Sciences – Outdoor student spaces</i> • <i>Cairns Indigenous Centre</i> 	\$1,011,250	\$1,011,250
	College initiated Indoor Peer to Peer Spaces <ul style="list-style-type: none"> • <i>Townsville – Building 27-006</i> • <i>Cairns – A1 & A2 Foyers Indoor</i> 	\$200,000	\$200,000
	JCUSA Capital Allocation	\$5,600	\$4,816
2. Improving the delivery of food and beverage services on campus	N/A		
3. Helping students develop skills for study, by means other than undertaking courses of study in which they are enrolled.	¹ Academic Learning Advisors (2 FTE): assist students to improve their study skills; improve access to study skills support for off-campus students; support ESL students.	\$236,859	\$108,153
	¹ Townsville and Cairns Library Rovers	\$84,657	\$906
	YourTutor	\$53,832	\$52,832
	PASS	\$65,000	\$65,000
4. Services promoting the health and welfare of students; Career counselling and student employment services; Provision of personal counselling services; and Advisory Mechanisms, Assistance to find suitable accommodation, Assisting students to obtain personal and accident insurance services.	² Student Welfare Officer (1 FTE). These officers support students with complex needs, and assist them to identify and access appropriate support services.	\$89,478	\$96,082
	JCUHealth (Townsville) to allow for bulk billing GP services for students	\$100,000	\$100,000

¹Nil/Significant underspend as funding providing from another source. Unspent SSAF Allocation will carry over into 2018.

²Approved overspend.

Service category	Project	2017 Allocation of SSA Fee Income	2017 Actual Spend
	Student Life Team (2.8 FTE)	\$329,486	\$329,486
	Career Development Learning Officer (1 FTE)	\$110,754	\$110,754
	Building Cohort Support for HDR Candidates	\$65,000	\$51,540
	¹ Ask Us Knowledge Base Admin	\$64,304	\$0
	24 hr Student Assistance Line – domestic	\$52,339	\$0
	<i>(Note: Contract was not finalised in 2017. Approved to carry forward into 2018).</i>		
	Australian Aboriginal & Torres Strait Islander Celebration, Community and Capability	\$61,896	\$51,397
	Mental Health Literacy for Students	\$4,000	\$1,323
	7 Trips in '17 in Far North Queensland	\$21,600	\$20,306
	Pebblepad	\$15,000	\$15,000
	Student Experience – Bringing your Campus back to Life	\$41,550	\$41,550
	² JCU SA Elections	\$5,000	\$9,000

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²Approved overspend.

Service category	Project	2017 Allocation of SSA Fee Income	2017 Actual Spend
5. Supporting other recreational activities on campus via clubs and societies.	² Support for JCU student clubs, societies, and associations, administered by the JCUSA.	\$110,000	\$115,395
Improving sports facilities on-campus.	² Subsidies for sporting teams, administered by the JCUSA.	\$128,000	\$130,842
Supporting student artistic and creative activities such as drama, musicals, exhibition spaces.	Funding for the JCUSA Sport and Recreation staff - Manager; Sport and Recreation Officer (Townsville); Sport and Recreation Officer (Cairns).	\$284,976	\$257,431
Supporting debating by students	Sporting Field Maintenance	\$207,500	\$207,500
	Intellectual Debate – Post Grad and Mature Students	\$2,500	\$692
	Cairns Campus – Extension of Fitness Centre facilities <i>(Note: Project did not gain approval to proceed).</i>	\$20,395	0
	Healthy Life on Campus	\$11,600	\$11,479
	Inter-Collegiate Cultural Competition and Concert	\$15,000	\$15,000
6. Provision of information and support to students experiencing financial difficulties	Support for students experiencing financial difficulties has increased significantly in recent years through the establishment of the Student Access Fund Program. Support is also provided through JCU's student loans service and the JCU Student Association Crisis Loans service.	Nil	Nil
7. Improving advice about university rules and procedures	JCUSA Student Media and Communication Service.	\$100,149	\$93,829
Support for student media			
8. Orientation information and activities	Orientation Week activities. <i>(Note: \$61,000 of this amount is held for JCUSA coordinated O Week activities).</i>	\$165,000	\$165,000

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²Approved overspend.

Service category	Project	2017 Allocation of SSA Fee Income	2017 Actual Spend
	¹ Peak Period Enquiry and Enrolment Help Roamers	\$39,592	\$720
	¹ Orientation Peak Period and Concierge	\$61,224	\$0
	International Higher Degree by Research Arrival Ambassador Program (<i>Note: Approved to carry over unspent allocation to 2018</i>).	\$7,500	\$1,976
9. Providing or improving student advocacy services; Supporting the administration of a club most of whose members are students	Student Advocacy Service (2 Student Advocates in Townsville, 1 in Cairns). The JCUSA Student Advocacy Service provides an independent advocacy service to students in matters such as: assessment results and subject grades; addressing allegations of misconduct; appealing academic suspension or exclusion for unsatisfactory academic progress; problems with professional and clinical placements; complaint resolution; applications for special consideration and supplementary and deferred examinations; advanced standing; leave of absence; student appeals. SSA Fee income will be used to support student representation, through the JCUSA elected student representatives and the JCUSA Council. ² General Manager – JCUSA	\$308,125 \$154,900 \$103,250	297,606 \$146,893 \$104,622
10. On-campus child care services	This service did not rate highly in the survey responses and no SSA Fee funding is proposed in 2017.	Nil	
11. Provision of legal services to students	This service did not rate highly in the survey responses and no SSA Fee funding is proposed in 2017.	Nil	
12. Mackay, Mt Isa, Thursday Island and distance education students (Helping students develop skills for study, by means other than	Study Skills Bootcamps in Mackay, Mt Isa, and Thursday Island	\$18,482	\$18,482

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² Approved overspend.

Service category	Project	2017 Allocation of SSA Fee Income	2017 Actual Spend
undertaking courses of study in which they are enrolled).	<i>Note: Mackay, Mt Isa, Thursday Island and distance education students will benefit from many but not all of the spending priorities described above, such as: study skills support; student advocacy; student welfare officers; and online orientation.</i>		

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